

Aerated Wet Cell Treatment System

Service Contract

Servicing Aerated Wet Cell Treatment System

Dear Owner,

All treatment plant systems in Australia, as a condition of their State Accreditation Approval, are required to be serviced. The State you are in and the type of treatment system you purchase will determine how much it will cost and how often the system will be required to be serviced.

All Treatment Systems can ONLY be serviced by qualified wastewater service personnel. Unlicensed personnel are not allowed to service any treatment system by State Law in Australia.

Waste Water Treatment plans should be serviced for more important reasons other the legislative compliance.

Water contains trillions of living organisms that make up a complete ecology system. They need monitoring and periodic attention for the well being of the colony. Replacing a dead colony is not as simple as going to a pet store and buying a new gold fish.

Your service person will tend and monitor your Aerated Wet Cell to ensure that it is always operating at peak performance, producing water that is returning to the environment as the cleanest and best quality water (effluent) that is can produce.

To ensure that your service person can access your property to service your Aerated Wet Cell s we ask that you observe the following items.

1. Arrange to unlock any gates etc to allow the service personnel access to your property.
2. Ensure the service person can safely access your treatment plant and irrigation area. I.e. tie up you dog if you have one.
3. Do not cover tanks with earth, concrete, pavers or any material.
4. Do not prevent quick and easy access to any inspections openings.
5. Do not allow roof or surface water to enter any part of the system.
6. If you have any concerns in relation to your UBI AQUA systems performance discuss it with you service person while he / she is on site.

Payment can be made by Bank Transfer to:

GLOBAL ROTO-MOULDING Pty Ltd
Commonwealth Bank
BSB: 063-520
ACCOUNT NO: 10623702

Or

Call Global Roto-Moulding on 1800 666 333 and providing credit card details.

AERATED WET CELL TREATMENT SYSTEM Servicing Contract

Owners Name.....

Property Address.....

Email Address.....

Upon acceptance of this service contract an authorized Aerated Wet Cell Treatment System personnel, will supply the following:

1. Annual site and service inspections will be undertaken by an authorized qualified plumber.
2. Inspections will included all information as listed on the Maintenance Record Sheet including preparation and lodgement of all relevant local government forms in relation to commissioning and upon every service and respond to council inspections if required.
3. An emergency breakdown service is available with a guaranteed verbal response within 24 hours Monday to Friday, a call out fee, labour and materials will be applied for any callout, unless the failure is caused by parts under warranty.
4. In the event of any repairs being necessary to the components during the warranty period, due to damage which has occurred outside the warranty specifications, these repairs will be charged to you the homeowner, to include a callout and / or labour and materials. The above will also apply after the expiration of warranty period on the system. Any items replace will be left on site, disposal of these items is the home owner's responsibility.
6. All repairs are on a strictly C.O.D basis.
7. If access is not made available on the pre arranged scheduled servicing date and service personnel are unable to carry out the required servicing and need to return to the property a call out fee will be required
8. This agreement does not bind Global Roto-Moulding or their appointed service agent to be responsible for the quality of the effluent. However, Global will at all times when-ever possible, recommend how the quality of the effluent can be maintained.

In applying for this agreement, the undersigned acknowledges that this Agreement is binding while they are owner of the premises.

Cancellation of this contact will be accepted upon receipt of a written cancellation advice.

Signed: Date:.....